



Xurver

## Privacy Policy

This Privacy Policy discloses the privacy practices for Xurver (hereinafter refer to “Xurver” “Us” “We”).

This privacy policy has been compiled to facilitate those who are concerned with how their Personal identifiable information is being used online.

Here you would get a clear idea of how we take, use, save and protect or otherwise handle your Personally Identifiable Information in accordance with our website.

### Our Commitment

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available from our footer navigation that is found on every page of our website. When you register at Xurver, we ask you for personal information.

Security and privacy are at the core of our business practices and product offerings; we care deeply about protecting the personal information of our customers and website visitors. Our goal is to be as transparent and forthright as possible about the data we collect, with whom we share this data, and how this data is used.

### The Data We Collect

The data we collect includes: user information (name, email, physical address, company name, phone number, geographic location, payment information, etc.), digital information (IP address, browser information and history, device information, meta data, certain provided social media identifiers, etc.), and information from other sources (publicly available information, information you provide at seminars, information you consent to be provided to us by third parties, etc.).

## How We Use Information

This information is shared with members of the corporate family, business partners, third party service providers, authorized users within your organization, and legal or regulatory authorities as required. The purpose of this data sharing is wide-ranging, from providing services and content, to account registration, payment processing, technical support, marketing, business communications, and more.

We also use registration information to let you know about new features or other offers of interest from us and to address customer service needs and requests.

## Cookies

Cookies do not extract private or personal information from your computer's memory, but rather, record only information you volunteer to us upon registering or visiting the site. Cookies are tiny files placed onto the hard drive of your computer when you register at our Web site that enable our server to recognize who you are each time you return. Cookies can be removed by following the Internet browser.

## Log Files

We may use log files. This includes Internet protocol (IP) addresses, browser type, Internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyze trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. IP addresses, etc. are not linked to personally identifiable information.

## Offers And Updates

We send all new members a welcoming email to verify password and username. Established members will occasionally receive information on products, services, special deals, and a newsletter. Out of respect for the privacy of our users we present the option to not receive these types of communications. We also send all registrants special offers and updates regarding our services. If you are a former customer, you will continue to receive special offers and updates regarding our services unless you choose to unsubscribe from such communications.

## Newsletter

If a user wishes to subscribe to our newsletter, we may ask for contact information such as name and email address. Out of respect for our users' privacy, we provide a way to opt-out of these communications.

## Service Announcements

On rare occasions it is necessary to send out a strictly service-related announcement. For instance, if our service is temporarily suspended for maintenance we might send users an email. Generally, users may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.

## Customer Care

We communicate with users on a regular basis to provide requested services and in regard to issues relating to their account we reply via email or phone, in accordance with the user's wishes.

We also offer technical support for the Xurver community via discord.

## Third Parties Disclosure

Xurver will not disclose your personal information provided in connection with membership registration or purchases, except with your knowledge and consent as described in this Privacy Policy or as may be required by law, or to protect the rights or property of Xurver.

Information submitted by you online (such as information about products you purchase from us, your name, address, email address) may be shared with companies with which we have a commercial relationship, including companies through which you reached Xurver.

We will not, except as may be required by law, share with any other party your password or payment information. We may also share information about you (including name, email address, phone number, and postal address) to our marketing partners or other companies with whom we have a commercial relationship so they may contact you about information and services that we feel you would benefit from.

We also reserve the right to disclose aggregated user statistics, in order to describe our services to prospective partners, advertisers, and other third parties. Under protection of confidentiality agreements, Xurver may match common user information, such as name, address and phone number with third party data to avoid duplication and prevent errors.

## Data Security

Xurver takes every precaution to protect our users' information. When users submit sensitive information via the website, their information is protected both online and off-line.

When our registration form asks users to submit sensitive information (such as credit card number), that information is encrypted and is protected with the best and advanced encryption software.

While we use advanced encryption to protect sensitive information online, we also do everything in our power to protect user-information off-line. All of our users' information, not just the sensitive information mentioned above, is restricted in our offices. Only employees who need the information to perform a specific job (for example, our billing clerk or a customer service representative) are granted access to personally identifiable information. Furthermore, all employees are kept up-to-date on our security and privacy practices. Finally, the servers that

store personally identifiable information are in a secure environment, behind a locked cage in a locked facility.

Protecting the privacy of the very young is especially important. For that reason, we never collect or maintain information at our website from those we actually know are under 13, and no part of our website is structured to attract anyone under 13.

Xurver reserves the right to make any amendments, modifications or changes to this Privacy Policy at any time. If any material change is made to this Privacy Policy, we will notify our users about those changes via email. If you do not agree to such changes, you can modify your notification settings to opt out of certain notices from Xurver or its marketing partners. If users have any questions about the security at our website, please contact Customer Support.

## Contact Us

If you have any further concerns about your personal information feel free to contact us:

[contact@xurver.com](mailto:contact@xurver.com)